

Step Up terms and conditions

1. By signing up to a Step Up challenge participants are agreeing to these terms and conditions
2. Sign ups are non transferable.
3. There is no lower age limit for entering the challenge, however children should be supervised by an adult.
4. Participants agree that they are physically able to participate in the challenge they have chosen.
5. There is no specific date a Step Up challenge must be completed by. If we have not received notification that a challenge has been completed, and the participant has otherwise not been in contact with WellChild, we will send the participant the relevant medal after 1 year.
6. Participants acknowledge they will participate and complete their nominated distance in a manner chosen by them, at locations chosen by them and at their own risk. Participants are responsible for undertaking a Step Up challenge safely. WellChild accepts no responsibility for any accidents or injuries sustained whilst taking part in Step Up for WellChild.
7. After completing a Step Up challenge it is the participant's responsibility to notify WellChild and provide evidence of the challenge's completion. WellChild will not provide participants with a medal unless we are provided with evidence from the participant, or if we have not had any contact with the participant for 1 year. Evidence we accept includes:
 - A screenshot from a fitness tracking app eg. Strava, Fitbit ect
 - Photos of the participant undertaking the challenge in conjunction with a map of the route taken.
8. WellChild will only provide participants with one medal per sign up. Teams of Step Up participants should sign up for the challenge individually should they want to receive a medal each upon completion. Participants will receive their medal by post and must inform WellChild of any changes to address or personal details before notifying WellChild of the challenge's completion.
9. When submitting an image or video participants must confirm that they have the permission of all the people in the image/video. We are likely to use any images/videos for social media promotion of Step Up, and will ask participants for further permission if using the image elsewhere.
10. All data will be processed in accordance with our Privacy Notice:
www.wellchild.org.uk/privacy-cookies
11. WellChild aims to maintain the highest standards of professionalism, however we know there may be times when we may not meet our own high standards. If you wish to make a complaint please use the contact details found here:
www.wellchild.org.uk/contact-us